



Parent code of conduct

Eleanor Palmer Primary School

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Approved by:

Eleanor Palmer Governing Body

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1. Purpose and scope

At Eleanor Palmer our three rules of Ready, Respectful and Safe apply to the whole school community. It is therefore important to:

- work in partnership with parents to support their child's learning
- create a safe, respectful and inclusive environment for pupils, staff and parents
- model appropriate, respectful behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our positive behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

Anyone with parental responsibility for a pupil

Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

- Respect the ethos, vision and values of our school.
- Work together with staff in the best interests of our pupils.
- Behave in a patient, respectful manner towards everyone in our community, acting as positive behaviour role models.
- Speak positively and respectfully about school, staff and other children when at home, and be respectful to them at school.
- React calmly and proportionately if your child raises a problem they have at school.
- Seek a peaceful resolution to all issues.
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct.
- Speak with the class teacher or senior leaders if they have any concerns or if they are unhappy with something related to their child's time at school.
- Do not expect a response to an email outside of office hours or at weekends, but know that school staff will seek to resolve any concerns as soon as they can, usually by arranging a meeting or phone call.
- Remember what we all have in common: that we care about your child, we have a duty of care to your child, and we want to see them enjoy and succeed at school.



3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches).
- Swearing, or using offensive language.
- Displaying a temper, or shouting at members of staff, pupils or other parents.
- Threatening another member of the school community.
- Sending abusive messages to another member of the school community, including via text, email or social media.
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms.
- Use of physical punishment against your child while on school premises or during an educational visit.
- Any aggressive behaviour (including verbally or in writing) towards another child or adult.
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention.
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event).
- Possessing or taking drugs (including legal highs).
- Bringing dogs onto the school premises or to school outdoor events such as sports day (other than guide dogs).

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- send a warning letter to the parent;
- invite the parent into school to meet with a senior member of staff or the headteacher;
- contact the appropriate authorities (in cases of criminal behaviour);
- seek advice from Camden Local Authority regarding further action (in cases of conduct that may be libelous or slanderous); or
- ban the parent from the school site.

The school will always respond to an incident in a proportionate way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher. The headteacher will consult the chair of governors before banning a parent from the school site.